

# Discount Retail Consulting Experts in Discount Retail

The complete solution for

### **Discount Retail**

#### **Discount Retail Consulting GmbH**

Office phone: +49 2453 830 9799 E-mail: office@discountretailconsulting.com



we know the way - show the way - go the way



About us

Deliverables

Vision

References

Expertise

Team

Approach

Contact

Services





### About us

The Discount Developers

we know the way - show the way - go the way

- Discount Retail Consulting GmbH (DRC) is an international operating agency, specialized in discount retail
- Offices in Germany, Nigeria and Thailand
- DRC provides food and non-food retail strategies and business processes; we have the specific hands-on practical expertise
- We help investors, discounters, retailers and FMCG manufacturers to grow their lean retail business
- We distinguishes from other retail consulting companies, as we are hands-on experts in develop and implementing Discount
   Retail on spot

International

Based in Germany

Discount strategies

Help growing

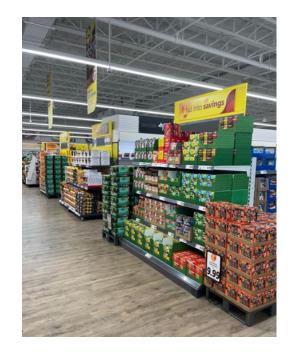
Unlike others



### Our vision

The Discount Developers

- We believe our international retail expertise combined with the expertise of our clients enable us to bring fresh perspectives and creative thinking to help develop and/or improve their business (combining client's vision with DRC's vision)
- We provide strategic and operational advice, guidance and implementation based on three principles:
  - 1. practical analysis;
  - 2. pragmatic advice and guidance;
  - 3. hands-on implementation.



Expertise

Strategic advice

Operational advice

Guidance

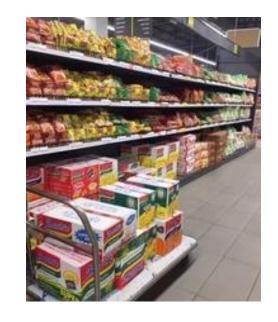
Implementation

Develop & Improve



### Our international expertise

- The Partners and Associates of DRC have a wide scaled experience from discount formats to supermarket concepts, and their way of working
- Our expertise ranges from market entry to supply chain solutions
- Whether your company is exploring new discount formats or transforming the current concept, we are able to provide tailor-made solutions and enhance your business by improving quality and adding value
- DRC is able to create, develop and turn-around concept with a profound strategic and financial business plan based on local market research and sector reference models.



Wide scaled experience

Tailor-made solutions

Adding value

**Business plans** 

Local market research



### Our approach and potential clients

The Discount Developers

- Our clients may be classical food and non-food store chains, internet-only organizations,
   multi-channel operators, or existing and new FMCG manufacturers supplying to retail
- Over the years DRC has garnered a significant database of best practices and sector reference models put together
- All DRC team members have abundant hands-on discount experience and as a result, offer to our clients lean and executable concepts and solutions that have been proven to be effective from practice over the years.



Multi-channels

Significant data base

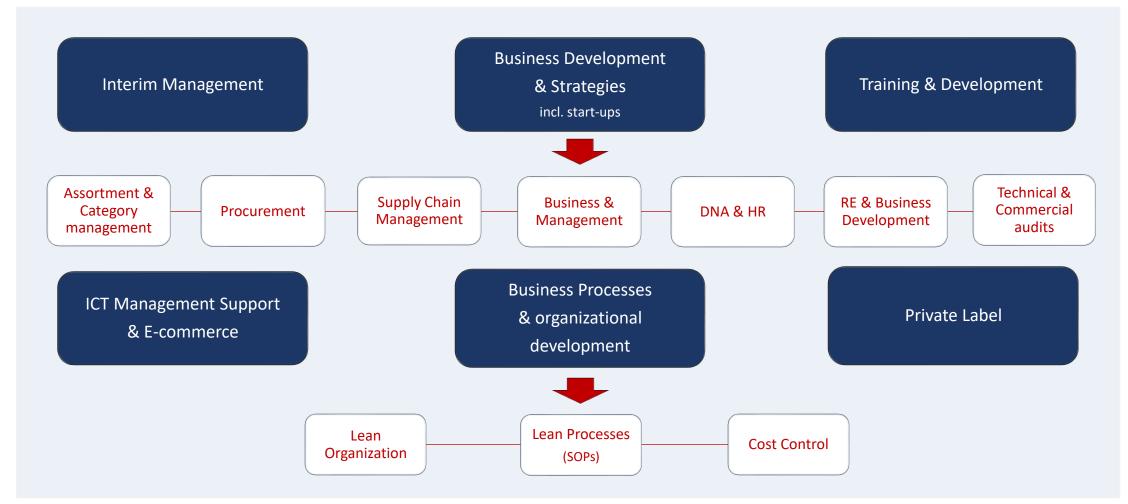
Best practices

Hands-on

Executable concepts



### Our main services





## Our deliverables

- Successful chain start-ups and market introduction (greenfield and brown field)
- Profound and tangible roadmaps to realize models or improving existing business concepts
- Standardize operation processes and lean retail organizations
- Strict project-, cost-management and execution
- Increase accountability and front-line effectiveness leading to sales, EBIT and ROI improvements
- Access to procurement for branded and private label food and non-food products
- Adding value to retail with e-commerce





### What assets does DRC bring?

The Discount Developers

- Long term inside retail experience (40+ years)
- Clear vision on retail, supply chain and brands
- International retail and e-commerce experience
- Operating policies and business processes / manuals
- Interdisciplinary SCM experience from manufacturer to retail
- Structured way of working with lean processes, start-ups and scale-ups
- Hands-on and result-orientated
- Detailed, concrete and tangible Turn-Key projects

We plan,
develop and
... implement

Non of the big consultancy firms can do the hands-on implementation

Ask them; they will admit they really can't do it



### Our references



















































### **DRC Executive Partners**

The Discount Developers

#### **Marc Houppermans (Germany)**

...... has developed 20 years of broad interdisciplinary and international leadership experience, and is seasoned in leading tactical, strategical and operational business development projects to a success:

- DRC Discount Retail Consulting GmbH, Business Development, Germany / Thailand
- Business developer, e-commerce discounter (a DSV company), Netherlands
- Managing Director and Board member, Aldi, Netherlands (13 years)
- Assistant to the Board, Aldi Einkauf, Germany
- Lean Black Belt manager global OEM Sales & Marketing, Philips N.V., Germany
- Consultant, KPMG, Netherlands
- Business manager, Philips Medical, Japan
- MBA, Maastricht University, Netherlands
- MSc Asian Studies, ICU Tokyo, Japan











#### William Snollaerts (Nigeria / Netherlands)

...... has practiced a wide scale of disciplines on operational, tactical and strategic level, and is internationally seasoned in leading multi-functional and multi-cultural teams:

- DRC Retail Consult Enterprise, Business Development, Lagos / Thailand
- Retail Director, Gourmet, Egypt
- CEO / Board advisor, JARA EDLP Nigeria Ltd., Nigeria
- Commercial Project Director, Lenta LLC, Russia
- CEO, Olivier supermarkets, CJSC Smart Value Retail, Russia
- Interim Country manager, Dixy neighborhood stores, Russia
- Managing Director and Board member, Aldi, Netherlands (17 years)
- HR Development manager, Hero, Netherlands
- Applied Science, Avans University, Netherlands













Start-up & Development	Skill set
Format & brand development	Mission, Vision & Values (DNA), Brand book, Customer proposition, Key format features (SKU matrix, sales floor, attributes), Look & Feel, Category roles, Grouping & Routing, Architectural & technical design (MEP)
Organizational design & Management	Organizational design & evolution, Department & Job descriptions, Management principles, Internal communication & Corporate culture policy (DNA)
ICT	IT strategy plan, RFP, FDD, Business process customizations, BI & Dashboard development, IT support management, E-commerce platform development, IT regulations
Financial	Chart of Accounts, CAPEX & (pre)OPEX calculations, Projections, P&L structure, Payment procedures, Money inflow processes, Work capital, etc.
Fit-out & Equipment	Store lay-out, Sales floor & Backhouse, Materials & Equipment sourcing (racking, baskets, check-outs, etc.), MEP, Calculations, Contracts with store-fitters, etc.
Commercial strategies & policies	Procurement strategy, Suppliers approach, Assortment policy, Category management, Pricing strategy, Marketing (see also next slide), Merchandize guidelines, Promo and In & Out strategy, Suppliers contract, Business processes (various), Master data structure



Start-up & Development	Skill set
Business Development & Real Estate	Real estate acquisition strategy, Store implementation policy, Location assessment, Sales estimation methodology, Rental fee calculations
Assortment & Private Label development	Procurement strategy, Assortment policy, PL - concept development, setting-up PL dept. (systems, tools, people), master data
HR	HR vision & strategy, Recruitment strategy plan, JD policy & Job descriptions, T&D policy & Training programs, C&B policy, P&A policy, HR regulations, PEX calculations
SCM & Logistics	Ideal DC structure, Supply chain management, Business processes for Goods Receiving, Internal transport, Order picking, Controlling, Shipment planning, Factoring
Operations	Business processes for Ordering, Goods receiving, Merchandizing (placing, facing, pricing), Check-out operations, Write offs, Returns, Stock control, Price control, Inventory & Stock taking, Opening & Closing procedures, HACCP & Food safety, Security, etc.
NSO	NSO planning, Equipment, Staffing, NSO-marketing
Marketing	Marketing strategy, digital marketing, E-commerce, Indoor & Outdoor communications



### DRC team; Business Development Associates (1/2)

The Discount Developers



#### **Geert-Jan ten Hoonte (Indonesia)**

..... has more than 30 years of international retail and consultancy experience on C-level in emerging markets. Next to his current CEO position, Geert-Jan holds various Board positions and is connected as a Consultant to various Investment companies in Asia.



#### Ignacio Gomez Escobar (Columbia)

..... has more than 30 years experience in strategy, development, operations, and restructuring hypermarkets, supermarkets, convenience stores, shopping malls, and hard discount stores in LATAM and Spain. Ignacio holds various national and international executive and non-executive board functions and is university professor.



#### **Rolf Schneider (Germany)**

..... has more than 30 years of international retail experience in the fields of store operations, training & coaching, and organizational development. Rolf is skilled in business development in FMCG for emerging markets and well connected to various key players in modern trade chains in Asia.



#### **Reinhard Richter (Germany)**

..... has more than 30 years of international hard discount retail in Germany and Spain. Reinhard is expert in sales and FMCG supply chain and business excellence lean process operations. Now Reinhard's main interests lay in private label product procurement, lean organization and process development and optimization.



#### **Harm Vissers (Netherlands)**

..... masters 4 languages: German, French, Dutch and English. Harm has a more than 15 years track record in discount retailing and has experience in the fields of sales, procurement, real estate, logistics, HR and accounting. Harm's main interests lie in retail project development and sales training.



#### **Bart van Keulen (Netherlands)**

..... has more than 20 years of experience in discount retailing, wholesale and logistics operations. Expert in Logistics & Supply Chain Management. Knowledge of transport, handling, fresh and cooling FMCG products. Bart's main interests lay in process optimization and building sustainable supply chains.



#### Ivan Muhek (HR)

..... has almost 20 years of international retail experience in procurement and sales throughout Europe and Middle East. Besides being experienced in leading multicultural teams and managing high value negotiations, he has proven record in building tailor-made assortment mix and private label development.



#### Ivan Butorin (Russia)

..... has more than 20 years experience in leading procurement process with largest Russian retailers. He used his targeted skills to provide retailers stakeholders with the best purchasing power among peers. Ivan's main interests lay in procurement, operations and supply chain.



### DRC team; Business Development Associates (2/2)

The Discount Developers



#### Tomasz Waligorski (Poland)

..... has over 25 years of (international) experience in retail at discount and supermarket segments. Tomash used to work for food and nonfood chains. Tomasz's skill-set features business strategy, commercial strategy, operations management, transformation of retail organizations and digital transformation.



#### **Peter Winters (Netherlands)**

..... is a no nonsense expert in (re)building organizations to a profitable status in highly competitive markets. His field of expertise includes retail (hard discount), hospitality and leisure in The Netherlands, Germany and South Africa. Providing his experience to develop organizations in emerging markets, supporting a value oriented focus, is where his current interest lies.



#### **Harm Peter Wijnstok (Netherlands)**

..... has gained years of in-depth experience in several executive positions in on- and off-line retail, wholesale, logistics and FMCG production. Now Harm-Peter's main interests lie in developing opportunities and cost efficient operations in on-line retailing and in fresh produce.



#### Federico Spadea (USA)

..... has more than 18 years of international retail and consultancy experience having developed programs and managed teams in USA, Japan, Hong Kong, South Africa, the Netherlands and Spain. His main interests lie in Merchandising, Marketing, Branding, Sales, Product Development and Procurement.



#### Mark Field (Australia)

..... has 30 years of International Food Manufacturing, Private Equity and Retail experience on global C-level. His main interests lie in customer led Product Innovation, Global Sourcing, Brand & Marketing, Food Safety and Responsible Sourcing.



#### Alfred de Vreeze (Netherlands)

..... is an energetic Retail & FMCG Expert with excellent sales, operational and business development skills. A results- orientated professional with a proven ability to get results, generate revenue, improve service as well as reduce costs. Over 20 years of C-level management and consulting experience in competitive industries.



#### Oguzan Turkmenoglu (Kazahstan)

..... has over 25 years of local and international FMCG retail experience mainly in post Soviet countries enriched with FMCG production, sales and distribution. He prepared feasibilities of discount and neighborhood retail chain concepts in Central Asia.



#### Jaco de Swardt (South Africa)

..... is an experience Retail Expert with excellent procurement, financial and business management skills. A target-orientated professional with a proven ability to get results. Over 35 years of C-level management within the African continent.



### DRC Discount Retail Consulting in the news (1/4)

The Discount Developers

HANDEL

Lidl startet bald in Nordmazedonien

#### Corona beflügelt Discount in Mittelosteuropa



Persy 3176 4.5 56 19 ALC 1670 152 7 GA

"Wir werden mehr Akquisitionen bei Aldi und Lidl sehen"

Lidl erzielt eis Vor-



fand-Discountry, die im verp







#### EINE SCHRECKLICH NETTE FAMILIE

Machtfrage in der Jakobus-Stiffung

offen. Jakobus war dessen 2012 ver-

schon 2019 die Satzungs-

sitzen drei Töchter von

letzter Instanz für rechtmäßig

KLAGEFREUDIGER NORDEN Das Erbe von Familienanwalt Andreas Urban in der lidi-Gründer Theo Albrecht liegt in Stiftung. Thee junior wirft seiner Schwädrei Stiffungen, deren Namen allesamt gerin Babethe (51) vor, einen üppigen dem Neuen Testament der Bibei ent-Lebensstil zu pflegen und gegen die in stammen: Markus, Lukas und Jakobus. teressen des Unternehmens zu handeln, Macht und Milliarden allerdings erinnert "Auge für Auge, Zahn für Zahn". Babettes Sohn Nicolay gegen den Vor-Während Markus und Lukas von Theo Albrecht junior (71; Foto oben aus dem wegen des Verdachts auf Untreue.

Jahr 1994) dominiert werden, ist die Ende 2019 sollen rund 50 Millionen Euro rechtswidrig aus der Jakobus-Stiftung entnommen worden sein. Das Geld torbenem Bruder Berthold zugeordnet. teilten Babette und ihre vier Töchter Zwei Jahre vor seinem Tod hatte unter sich auf, Nicolay Albrecht ging. Berthold einer Neufassung der Satzung anders als bei früheren Ausschützunzugestimmt, der zufolge nach seinem gen – leer aus. Die Gegenseite wie-derum bestreitet das und hält Nicolay einziehert damit wurde der Einfluss der Albrecht für nicht geschäftsfähig. Die Doch seine Erben halten die neue Ver- Strafanzeige immer noch.

nete: das Händler-Gen.

Berthold geschäftsunfähig gewesen sei. ENTSPANNTER SÜDEN im Südreich gibt es Beate Heister (70), Tochter von Aldi-Gründer Karl Albrecht, und Karl Albrecht lunior (74) mit ihren nehmlich über die Siepmannmerce, das war es." nd Carolus-Stiftung. Allerdings fehit auch ihnen etwes, das Pro Worfahron auszeich-

seldorf ausummen. Eine Woche lang hat



rechtlichen Priifung erwartete man amals binnen wenigen Wochen. Ein albes Jahr später kamen die Herren er rt zusammen und beschlossen, die elegschaft zu informieren und der en für die Zeit nach 2022 aufzeigen ss aus dem geteilten Reich eines w den würde, schien eine Frage der Zeit

Inzwischen hat Aldi die Eigenmarke nternational harmonisiert, eingekauf wird ebenso zusammen wie geworben Seit Anfang vergangenen Jahres gib es sogar eine gemeinsame Gesellschaft für den Onlinehandel. Die anfängliche Euphorie allerdings ist verflogen "Synergieeffekte zu heben dauert länge als erwartet und bindet zu viele Res sourcen", sagt der frühere Aldi-Manage Marc Houppermans, heute Eigentüm-"Die Kooperation mit dem Norden ha

Von den 16 Reformern, die 2017kor spirierten, ist rund die Hülfte nicht meh da oder hat andere Aufgaben übernom men. Die unterschiedlichen Kulture erschweren die Annäherung, "Man hat gespürt, dass die Zusamme erzwungen als von vielen Mitarbeitern gewünscht war", sagt ein Lieferant. Unterdessen treten Aldi Süd und Nord zumindest beim Einkauf einiger Randartikel sogar wieder getrennt auf. Dass noch nicht alles klappt wie

gewünscht, rüumt Aldi ein. "Einen geinsamen Einkauf aufzubauen i alles perfekt läuft, soll es noch ein bis zwei Jahre dauezh Bedarf auf weitere Aldi nicht: "Einkauf, Marketing, E-Com-



Handelsblatt: The 'invasion' of the German discount supermarket chain Aldi in China is coming



tuestreds of new stones, according to wandelstate

shops in the methodolic houses resistant closed. The discount stores across contribut colors to construction work had to step.

stories in china. \*China is also remains one of the most increasing investories in as account and Handelsblatt

Triadia close is growing topidy, there is 14 Wochen 1€ 39.99€ And not only that, it is true that the Chine CALLEST SECTION OF THE PLANT OF

expansion, imanghal, with \$5 million resi-100 million meldants, is "cumantly a prior Aldi sees potential for "three-digit numb

advises intelligia as managina partner el

kolinger reports, hidlings prepring potential

#### Mediamark; and Obi failed in Cl

larger entigin, treased, by/trainland, sloveni

Aldis riskante China-Offensive: Der Discounter plant Hunderte neue Läden

Handelsblatt

Industrie V Francis V Handel + Konsumniter Denstleister V Medien Mittelstand V Management V

Nach dem Ende des Lockdowns in Schanghai forciert Aldi die Expansion und hat weitere Städte im Blick. Die Pläne

that the discounter should already generate a turnover of multicli militian this year with his chinas stores if it only maintains last years growth rate of it new stores per year, it will stready have a numover of about \$230 million in 2025. To this will be added the revenue from e-commerce

recoller begalamant, for example, had to expellence this when it issuncted in shonghal in 2010 with ested completely. A few years partier, call had also experienced a Sapica in China, Metro receiv

At the same time, Otino's commitments are increasingly viewed critically, After Russia, the focus of interest as a risk factor new comes to Otling, which is criticized, among other things, for human

Aid, on the other hand, is expanding but at the same time de-risking. The operations in China

World Stock Market 07/2022

Handelsblatt 07/2022

Wie der Erfinder des Disco

sich ins Abseits transformie

IRSCHES FAHRT IN DIE FREIHEIT

Oliver Blumes Pläne

für den Börsengang



### DRC Discount Retail Consulting in the news (2/4)

The Discount Developers

#### Opening nieuw filiaal Nuth eerste zichtbare resultaat van Convenant Aldi en Parkstad



#### Overheden en marktpartijen content over regionale samenwerking

De opening van de nieuwe Aldi in Nuth op woensdag 25 juli is het eerste tastbare resultaat van de regionale samenwerking tussen Stadsregio Parkstad, de Parkstad-gemeenten en Aldi. Om dit succes te vieren en de gezamenlijke ambities te onderstrepen kwamen de betrokken partijen vandaag bijeen bij

Parkstad-Limburg: 7/2018 - store opening

#### NIEUWS ACTUEEL

# ALDI Roermond aantrekkelijkste werkgever Midden-Limburg

De Ondernemer 5 februari 2016



De Ondernemer – Aldi most attractive employee 2/2016



### DRC Discount Retail Consulting in the news (3/4)

The Discount Developers



News source – Nairaland 06.2018

https://www.nairaland.com/4 542775/ease-doingbusiness-fg-tackles

News source – Independent 03.2020

https://independent.ng/nigeriacan-be-world-economicsuperpower-in-next-10-yearssnollaerts/

### Nigeria Can Be World Economic Superpower In Next 10 Years - Snollaerts



#### JARA'LL CHANGE SHOPPING EXPERIENCE IN EDO — MD

f Facebook

✓ Twitter

✓ Stumbleupon

in LinkedIn

✓ Pinterest

Mr. William Snollaerts, is the Managing Director of JARA Development Limited, a discount supermarket and retail chain, which has just opened a new outlet in Benin City, the Edo State capital. In this interview, he explains how the conducive business climate facilitated by the Governor Obaseki-led government in Edo State made their incursion into the state seamless and the company's strategies to transform the shopping experience in the anciet city, EXCERPTS:

🛔 observer 🛾 O March 18, 2020 🖿 Business, Inside Edo, LATEST NEWS, OPINIONS 💂 Leave a comment

Can you give us a general overview of your operations in Nigeria so far?

JARA is a brand new store concept and it opened its first store last December in Lagos. Over the coming years, we aim to grow to at least 100 stores. JARA is Nigeria's first discount supermarket and retail chain, created by Nigerians, and specifically for the Nigerian retail market. JARA offers customers the best value on all the core products that satisfy all their everyday needs.

News source - The Observer, 06.2018

https://nigerianobservernews.com/2020/03/jarall-change-shopping-experience-in-edo-md/

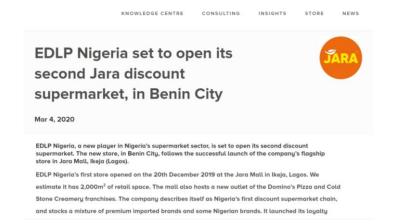


THE Edo State Governor, Godwin Obaseki, has commissioned the first indigenous discount store -lARA, in South, in Benin City, the Edo State capital, and called on Nigerians to patronise locally-made products to grow the country's Gross Domestic Product (GDP).

He said the discount store was established through a Private Public Partnership (PPP) between the Edo State Government and IARA (EDLP Nigeria Ltd) via the Edo Development and Property Agency (EDPA) to boost local manufacturing and sales of made in Nigeria products at affordable price

He said the state government plans to stimulate the setting up of at least between 10 to 20 discount stores in the state, urging local government chairmen to make land available where developers can leverage to huld block of street. News source – National Light 03.2020

https://www.nationallightngr.com/2020/03/17/first-indigenous-discount-store-in-ssouth-opens-in-benin/



News source – Trendhype 03.2020

https://trendtype.com/news/jara -discount-supermarket-benincity/



### DRC Discount Retail Consulting in the news (4/4)

The Discount Developers



Constructing new shopping mall incl. JARA store,

Lagos, Nigeria 2019

Signing the contracts for 3 stores at Governor's House

Benin City, Nigeria, 2018





Opening first Discount store in Lagos, Nigeria

Lagos, Nigeria December 2019

Launching JARA loyalty card,

January 2020





### Further DRC reference projects around the world

The Discount Developers



rc Houppermans | William Snollaert:

EBRD (retail & FMCG senior project advisory)



### DRC team; business partners





We partner with various professional companies, expertised in:







- Strategy & business development
- Concept development









- Marketing & communication
- ICT











- Procurement
- Store equipment

























# Thank you for your attention

we know the way - show the way - go the way



Offices:

Europe: Düsseldorf, Germany Middle East & Africa: Lagos, Nigeria Asia: Jakarta, Indonesia

#### **Contact:**

DRC Discount Retail Consulting GmbH, Düsseldorf, Germany

Marc Houppermans | William Snollaerts

Phone : +49 2453 830 9799 | +234 909 115 2347

 $\hbox{E-mail} \quad : of fice@discount retail consulting.com$ 

Website: www.discountretailconsulting.com