

Discount Retail Consulting Experts in Discount Retail

The complete solution for

Discount Retail

Discount Retail Consulting GmbH

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we know the way - show the way - go the way





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About us

The Discount Developers

- Discount Retail Consulting GmbH (DRC) is an international operating agency, specialized in discount retail
- Offices in Germany, Nigeria and Indonesia
- DRC provides food and non-food retail strategies and business processes; we have the specific hands-on practical expertise
- We help investors, retailers and FMCG manufacturers to grow their lean retail business
- We distinguishes from other retail consulting companies, as we are hands-on experts in develop and implementing Discount Retail on spot



International

Based in Germany

Discount strategies

Help growing

Unlike others



Our vision

The Discount Developers

- We believe our international food retail expertise combined with the expertise of our clients enable us to bring fresh perspectives and creative thinking to help develop and/or improve their business
- We provide strategic and operational advice, guidance and implementation based on three principles:
 - 1. thorough analysis;
 - 2. pragmatic advice and guidance;
 - 3. hands-on practical implementation.



Expertise

Strategic advice

Operational advice

Guidance

Implementation

Develop & Improve



Our international expertise

The Discount Developers

- The Partners and Associates of DRC have a wide scaled experience from discount formats to supermarket concepts, and their way of working
- Our expertise ranges from market entry to supply chain solutions
- Whether your company is exploring new discount formats or transforming the current concept, we are able to provide tailor-made solutions and enhance your business by improving quality and adding value
- DRC is able to create, develop and turn-around concept with a profound strategic and financial business plan based on local market research and sector reference models.



Wide scaled experience

Tailor-made solutions

Adding value

Business plans

Local market research



Our approach and clients

- Our clients may be classical food and non-food store chains, internet-only organizations,
 multi-channel retail operators, or existing and new FMCG manufacturers supplying to retail
- Over the years DRC has garnered a significant database of best practices and sector reference models put together
- All DRC team members have abundant hands-on discount experience and as a result, offer to our clients lean and executable concepts and solutions that have been proven to be effective from practice over the years.



Multi-channels

Significant data base

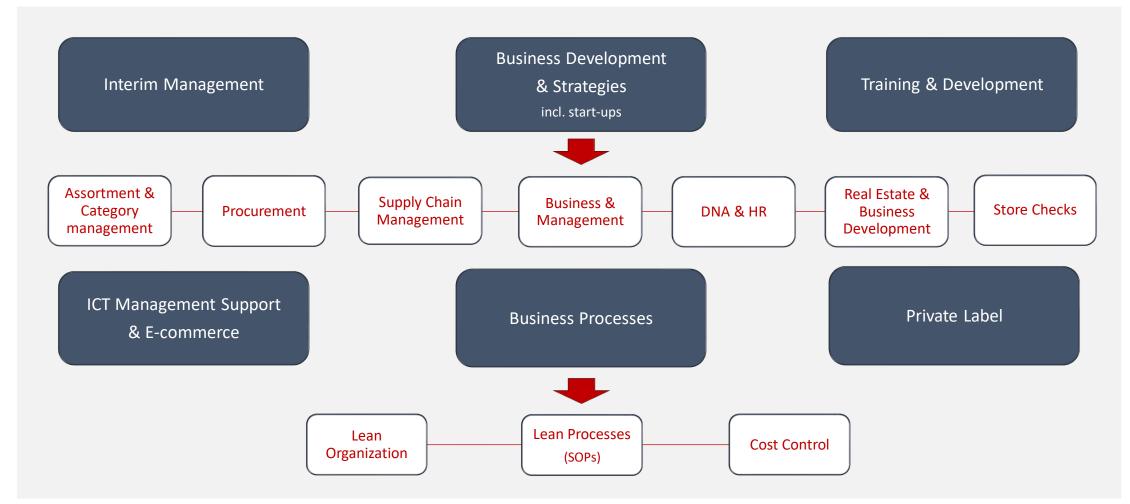
Best practices

Hands-on

Executable concepts



Our main services





Our deliverables

- Successful chain start-ups and market introduction
- Profound and tangible roadmaps to realize models or improving existing business concepts
- Standardize operation processes and lean retail organizations incl. PL development
- Increase accountability and front-line effectiveness leading to sales, EBIT and ROI improvements
- Strict project-, cost-management and execution
- Procurement supply network for branded and private label food and non-food products
- Adding value to retail with e-commerce



What assets does DRC bring?

The Discount Developers

- Long term inside retail experience (40+ years)
- Clear vision on retail, supply chain and brands
- Global discount retail and e-commerce experience
- Operating policies and business processes / manuals
- Interdisciplinary SCM experience from manufacturer to retail
- Structured way of working with lean processes, start-ups and scale-ups
- Hands-on and result-orientated
- Detailed, concrete and tangible Turn-Key Entity

We plan,
develop and
... implement

Non of the big consultancy firms can do the hands-on implementation

Ask them; they will admit they really can't do it



Our success stories

- Employee productivity increase by 25%
- OPEX savings by 10%
- CAPEX realizing a ROI of 10%
- Profitability growth with 100%
- Realization of multiple real estate projects
- Award winner "best employer to work for"

- Set-up discounter e-commerce platform Discount chain start-up
- New store concept
- Development, realization and go life new Distribution Centre
- Margin improvement of 25%
- Supply chain savings of 25%
- Private Label product development and listing
- Waste reduction by 30%.



Our References

































DRC Executive Partners – The Discount Developers

Marc Houppermans (Germany)

...... has developed 20 years of broad interdisciplinary and international leadership experience, and is seasoned in leading tactical, strategical and operational business development projects to a success:

- DRC Discount Retail Consulting GmbH, Executive Partner
- Business developer, e-commerce discounter (a DSV company), Netherlands
- Managing Director and Board member, Aldi, Netherlands (13 years)
- Assistant to the Board, Aldi Einkauf, Germany
- Lean Black Belt manager global OEM Sales & Marketing, Philips N.V., Germany
- Consultant, KPMG, Netherlands
- Business manager, Philips Medical, Japan
- MBA, Maastricht University, Netherlands
- MSc Asian Studies, ICU Tokyo, Japan











William Snollaerts (Nigeria)

...... has practiced a wide scale of disciplines on operational, tactical and strategic level, and is internationally seasoned in leading multi-functional and multi-cultural teams:

- DRC Discount Retail Consult Enterprise, Executive Partner
- Retail Director, Gourmet, Egypt
- Board Advisor, JARA EDLP Nigeria Ltd., Nigeria
- Commercial Project Director, Lenta LLC, Russia
- CEO, Olivier supermarkets, CJSC Smart Value Retail, Russia
- Interim Country manager, Dixy neighborhood stores, Russia
- Managing Director and Board member, Aldi, Netherlands (17 years)
- HR Development manager, Hero, Netherlands
- Applied Science, Avans University, Netherlands













Start-up & Development	Skill set
Format & brand development	Mission, Vision & Values (DNA), Brand book, Customer proposition, Key format features (SKU matrix, sales floor, attributes), Look & Feel, Category roles, Grouping & Routing, Architectural & technical design (MEP)
Organizational design & Management	Organizational design & evolution, Department & Job descriptions, Management principles, Internal communication & Corporate culture policy (DNA)
ICT	IT strategy plan, RFP, FDD, Business process customizations, BI & Dashboard development, IT support management, E-commerce platform development, IT regulations
Financial	Chart of Accounts, CAPEX & (pre)OPEX calculations, Projections, P&L structure, Payment procedures, Money inflow processes, Work capital, etc.
Fit-out & Equipment	Store lay-out, Sales floor & Backhouse, Materials & Equipment sourcing (racking, baskets, check-outs, etc.), MEP, Calculations, Contracts with store-fitters, etc.
Commercial strategies & policies	Procurement strategy, Suppliers approach, Assortment policy, Category management, Pricing strategy, Marketing (see also next slide), Merchandize guidelines, Promo and In & Out strategy, Suppliers contract, Business processes (various), Master data structure
Assortment & Private Label development	Procurement strategy, Assortment policy, PL - concept development, setting-up PL dept. (systems, tools, people), master data



Start-up & Development	Skill set
Business Development & Real Estate	Real estate acquisition strategy, Store implementation policy, Location assessment, Sales estimation methodology, Rental fee calculations
HR	HR vision & strategy, Recruitment strategy plan, JD policy & Job descriptions, T&D policy & Training programs, C&B policy, P&A policy, HR regulations, PEX calculations
SCM & Logistics	Ideal DC structure, Supply chain management, Business processes for Goods Receiving, Internal transport, Order picking, Controlling, Shipment planning, Factoring
Operations	Business processes for Ordering, Goods receiving, Merchandizing (placing, facing, pricing), Check-out operations, Write offs, Returns, Stock control, Price control, Inventory & Stock taking, Opening & Closing procedures, HACCP & Food safety, Security, etc.
NSO	NSO planning, Equipment, Staffing, NSO-marketing
Marketing	Marketing strategy, digital marketing, E-commerce, Indoor & Outdoor communications



DRC team; Business Development Associates (1/2)

The Discount Developers



Geert-Jan ten Hoonte (Myanmar)

..... has more than 30 years of international retail and consultancy experience on C-level in emerging markets. Next to his current CEO position, Geert-Jan holds various Board positions and is connected as a Consultant to various Investment companies in Asia.



Ignacio Gomez Escobar (Columbia)

..... has more than 30 years experience in strategy, development, operations, and restructuring hypermarkets, supermarkets, convenience stores, shopping malls, and hard discount stores in LATAM and Spain. Ignacio holds various national and international executive and non-executive board functions and is university professor.



Rolf Schneider (Germany)

..... has more than 30 years of international retail experience in the fields of store operations, training & coaching, and organizational development. Rolf is skilled in business development in FMCG for emerging markets and well connected to various key players in modern trade chains in Asia.



Reinhard Richter (Germany)

..... has more than 30 years of international hard discount retail in Germany and Spain. Reinhard is expert in sales and FMCG supply chain and business excellence lean process operations. Now Reinhard's main interests lay in private label product procurement, lean organization and process development and optimization.



Harm Vissers (Netherlands)

..... masters 4 languages: German, French, Dutch and English. Harm has a more than 15 years track record in discount retailing and has experience in the fields of sales, procurement, real estate, logistics, HR and accounting. Harm's main interests lie in retail project development and sales training.



Bart van Keulen (Netherlands)

..... has more than 20 years of experience in discount retailing, wholesale and logistics operations. Expert in Logistics & Supply Chain Management. Knowledge of transport, handling, fresh and cooling FMCG products. Bart's main interests lay in process optimization and building sustainable supply chains.



Ivan Muhek (HR)

..... has almost 20 years of international retail experience in procurement and sales throughout Europe and Middle East. Besides being experienced in leading multicultural teams and managing high value negotiations, he has proven record in building tailor-made assortment mix and private label development.



Ivan Butorin (Russia)

..... has more than 20 years experience in leading procurement process with largest Russian retailers. He used his targeted skills to provide retailers stakeholders with the best purchasing power among peers. Ivan's main interests lay in procurement, operations and supply chain.



DRC team; Business Development Associates (2/2)

The Discount Developers



Tomasz Waligorski (Poland)

..... has over 25 years of (international) experience in retail at discount and supermarket segments. Tomash used to work for food and nonfood chains. Tomasz's skill-set features business strategy, commercial strategy, operations management, transformation of retail organizations and digital transformation.



Peter Winters (Netherlands)

..... is a no nonsense expert in (re)building organizations to a profitable status in highly competitive markets. His field of expertise includes retail (hard discount), hospitality and leisure in The Netherlands, Germany and South Africa. Providing his experience to develop organizations in emerging markets, supporting a value oriented focus, is where his current interest lies.



Harm Peter Wijnstok (Netherlands)

..... has gained years of in-depth experience in several executive positions in on- and off-line retail, wholesale, logistics and FMCG production. Now Harm-Peter's main interests lie in developing opportunities and cost efficient operations in on-line retailing and in fresh produce.



Federico Spadea (USA)

..... has more than 18 years of international retail and consultancy experience having developed programs and managed teams in USA, Japan, Hong Kong, South Africa, the Netherlands and Spain. His main interests lie in Merchandising, Marketing, Branding, Sales, Product Development and Procurement.



Mark Field (Australia)

..... has 30 years of International Food Manufacturing, Private Equity and Retail experience on global C-level. His main interests lie in customer led Product Innovation, Global Sourcing, Brand & Marketing, Food Safety and Responsible Sourcing.



Alfred de Vreeze (Netherlands)

..... is an energetic Retail & FMCG Expert with excellent sales, operational and business development skills. A results- orientated professional with a proven ability to get results, generate revenue, improve service as well as reduce costs. Over 20 years of C-level management and consulting experience in competitive industries.



Oguzan Turkmenoglu (Kazahstan)

..... has over 25 years of local and international FMCG retail experience mainly in post Soviet countries enriched with FMCG production, sales and distribution. He prepared feasibilities of discount and neighborhood retail chain concepts in Central Asia.



Jaco de Swardt (South Africa)

..... is an experience Retail Expert with excellent procurement, financial and business management skills. A target-orientated professional with a proven ability to get results. Over 35 years of C-level management within the African continent.



DRC team; business partners



We partner with various professional agencies, expertised in:





- Strategy & business development
- Concept development
- Marketing & communication
- ▶ ICT
- Supply chain & logistics
- Procurement
- Store equipment
- and more.















GLOBAL RETA













DRC Discount Retail Consulting in the news (1/4)

The Discount Developers

HANDEL

Corona beflügelt Discount in Mittelosteuropa



58 18

Lidl erzielt ein Vor-

Lidl startet bald in

oundelt werden. "Im Ergebnis werd lann gegenseitig vertreten können reitere organisatorische Schritte de

Familienanwalt Andreas Urban in der

gerin Babette (61) vor, einen üppigen Lebensstil zu pflegen und gegen die in

Babettes Sohn Nicolay gegen den Vor

Ende 2019 sollen rund 50 Millionen Euro

rechtswidrig aus der Jakobus-Stiftung

enthornmen worden sein. Das Geld

gen – leer aus. Die Gegenseite wie-derum bestreitet das und hält Nicolay

Beate Heister (70), Tochter von

Aldi-Gründer Karl Albrecht, und

Karl Albrecht lunior (74) mit ihren

sehmlich über die Siepmann

nd Carolus-Stiftung. Allerdings fehit auch ihnen etwes, das

ihne Worfahren auszeich-

stammen: Markus, Lukas und Jakobus. teressen des Unternehmens zu handeln

Albrecht junior (71; Foto oben aus dem wegen des Verdachts auf Untreue.

forbenem Bruder Berthold zugeordnet. teilten Babette und ihre vier Töchter

Zwei Jahre vor seinem Tod hatte unter sich auf, Nicolay Albrecht ging Berthold einer Neufassung der Satzung anders als bei früheren Ausschüttun-

einziehert damit wurde der Einfluss der Albrecht für nicht geschäftsfähig. Die

Berthold geschäftsunfähig gewesen sei. ENTSPANNTER SÜDEN im Südreich gibt es

Doch seine Erben halten die neue Ver- Strafanzeige immer noch.

Stiftung. Thee junior wirft seiner Schwä-

rechtlichen Priifung erwartete mar mals binnen wenigen Wochen. Eis salbes Jahr später kamen die Herren ei nmen und beschlossen, di elegschaft zu informieren und der en für die Zeit nach 2022 aufzeigen s aus dem geteilten Reich eines w den würde, schien eine Frage der Zeit

Inzwischen hat Aldi die Eigenmarke ternational harmonisiert, eingekau wird ebenso zusammen wie geworben Seit Anfang vergangenen Jahres gib es sogar eine gemeinsame Gesellschaf für den Onlinehandel. Die anfänglich Euphorie allerdings ist verflogen "Synergieeffekte zu heben dauert länge als erwartet und bindet zu viele Res Marc Houppermans, heute Eigentüm "Die Kooperation mit dem Norden h

Von den 16 Reformern, die 2017kon rierten, ist rund die Hälfte nicht meh da oder hat andere Aufgaben übernom men. Die unterschiedlichen Kulture erschweren die Annäherung. "Man ha gespürt, dass die Zusamme erzwungen als von vielen Mitarbeiter ewünscht war", sagt ein Lieferant Interdessen treten Aldi Süd und Nore zumindest beim Einkauf einiger Rand

Dass noch nicht alles klappt wie gewünscht, rüumt Aldi ein. "Einen ge insamen Einkauf aufzubauen alles perfekt läuft, soll es noch ein bi zwei Jahre dauezh Bedarf auf weitere Aldi nicht: "Einkauf, Marketing, E-Commerce, das war es."

Herbst 2015, 200 Führungskräfte vo Aldi Süd kommen im "Hilton" in Dür seldorf zusammen. Eine Woche lang hat

World Stock Market

(C) by these make (. 100/10/2002 (. 6/10 . 6/1

Handelsblatt: The 'invasion' of the German discount supermarket chain Aldi in China is coming

Aldi under construction

Manager Magazin, Germany, 4/2022

EINE SCHRECKLICH NETTE FAMILIE

ild-Gründer Theo Albrecht liegt in

drei Stiffungen, deren Namen allesamt

Macht und Milliarden allerdings erinner

Während Markus und Lukas von Theo

Jahr 1994) dominiert werden, ist die

Machtfrage in der Jakobus-Stiffung

offen, Jakobus war dessen 2012 ver-

supestimmt, der zufolge nach seinem

schon 2019 die Satzungs

sitzen drei Töchter vor

"Auge für Auge, Zahn für Zahn".

Wie der Erfinder des Disco

sich ins Abseits transformie

Oliver Blumes Pläne

für den Börsengang

"Wir werden mehr Akquisitionen bei Aldi und Lidl sehen"











Discounters in COVID times

Lebensmittel Zeitung, Germany, 03/2021

shape in the metropolis had to remain closed, the discount stories workers organized colects delivered to supply entire neighborhoods with food, want to open new stories were hasted, all stores in china. "China is and remains one of the most inversating markets in all sections easings: head of walls national subsid."

Londalphot made class is growing rapidly, there is memi 4 Wochen 1 € 39,99 € Handelsblatt MEINE NEWS HOME POLITIK UNTERNEHMEN TECHNOLOGIE FINANZEN MOBILITÄT KARRIERE ARTS & STYLE MEINUNG VIDE the company has gained so much experience exponsion. Shanghai, with 56 million nesidence.

Not million site dans to be "customatic or principle" for 6 Nandelphatt > Internetmen > Aid: Discounter plant Hunderte neue Liden in Chin. Aidi sees potential for "three-digit number of a salviess resiliers as managing partner of Lilec-sensitivitimeer of discount organizations in Asia greater Shanghal area dione 500 to 600 store Aldis riskante China-Offensive: Der sangthou and warriing, becker you. We are a Discounter plant Hunderte neue Läden Mediamarkt and Ohi failed in China China is the rooth foreign mission for hid size a Nach dem Ende des Lockdowns in Schanghai forciert Aldi house is at it represented in the us and hystrali die Expansion und hat weitere Städte im Blick. Die Pläne stores if it only maintains list years prown rate of 15 new stores per year, it will directly have a surrover of about \$250 million in 2005. To this will be added the revenue from a commence estaller Mediamont. For example, had to experience this when it is unched in shorothal in 2010 will big ambitions and immediately talked about at least 100 branches, but three years tase; he ested completely in the years earlier, oblined also experienced a flasco in China, Matro reco of interest as a risk factor now comes to China, which is criticized, among other things, for hi rights violations, therefore, seamon companies are reducing that commitments or increasings Aid on the other hand is expanding but at the same time de-cliebon, the operations in things Ching do not come from surgge. Aldi Expansion in China World Stock Market, USA, 07/2022

Shine, China, 08/2022

Handelsblatt, Germany, 07/2022 DRC©2022



DRC Discount Retail Consulting in the news (2/4)

The Discount Developers

Opening nieuw filiaal Nuth eerste zichtbare resultaat van Convenant Aldi en Parkstad



Overheden en marktpartijen content over regionale samenwerking

De opening van de nieuwe Aldi in Nuth op woensdag 25 juli is het eerste tastbare resultaat van de regionale samenwerking tussen Stadsregio Parkstad, de Parkstad-gemeenten en Aldi. Om dit succes te vieren en de gezamenlijke ambities te onderstrepen kwamen de betrokken partijen vandaag bijeen bij

Aldi New Concept store opening

Parkstad-Limburg, Netherlands, 7/2018

NIEUWS ACTUEEL

ALDI Roermond aantrekkelijkste werkgever Midden-Limburg

De Ondernemer 5 februari 2016



Aldi most attractive employer

De Ondernemer, Netherlands, 2/2016



DRC Discount Retail Consulting in the news (3/4)

The Discount Developers



Education reform: Edo Govt begins

schools' reconstruction

Obaseki okays JARA Shopping Mall for Benin City

Nairaland, Nigeria, 06.2018

Nigeria can be world economic superpower in next 10 years – Snollaerts

Independent, Nigeria, 03.2020

Nigeria Can Be World Economic Superpower In Next 10 Years - Snollaerts

By Isaac Asabor — On Mar 18, 2020



JARA'LL CHANGE SHOPPING EXPERIENCE IN EDO — MD

🚨 observer 🛾 O March 18, 2020 🖿 Business, Inside Edo, LATEST NEWS, OPINIONS 💂 Leave a comment **f** Facebook

Mr. William Snollaerts, is the Managing Director of JARA Development Limited, a discount supermarket and retail chain, which has just opened a new outlet in Benin City, the Edo State capital. In this interview, he explains how the conducive business climate facilitated by the Governor Obaseki-led government in Edo State made their incursion into the state seamless and the company's strategies to transform the shopping experience in the anciet city. EXCERPTS:

Can you give us a general overview of your operations in Nigeria so far?

JARA is a brand new store concept and it opened its first store last December in Lagos. Over the coming years, we aim to grow to at least 100 stores. JARA is Nigeria's first discount supermarket and retail chain, created by Nigerians, and specifically for the Nigerian retail market. JARA offers customers the best value on all the core products that satisfy all their everyday needs.

JARA will change shopping experience in EDO

The Observer, Nigeria, 06.2018



National Light, Nigeria, 03.2020



Stone Creamery franchises. The company describes itself as Nigeria's first discount supermarket chain

and stocks a mixture of premium imported brands and some Nigerian brands. It launched its loyalty

EDLP Nigeria set to open its second JARA discount supermarket in Benin City

Trendhype, Nigeria 03.2020

EDUCATION EVENTS - COLUMN - ART AND REVIEW - HEALTH INTERVIEWS -First indigenous discount store in S'South opens in Benin

THE Edo State Governor. Godwin Obaseki, has commissioned the first indigenous discount store -IARA. in South-South, in Benin City, the Edo State capital, and called on Nigerians to natronise locally-made products to grow the country's Gross Domestic Product (GDP).

He said the discount store was established through a Private Public Partnership (PPP) between the Edo State Government and JARA (EDLP Nigeria Ltd) via the Edo Development and Property Agency (EDPA) to boost local manufacturing and sales of made in Nigeria products at affordable prices.

He said the state government plans to stimulate the setting up of at least between 10 to 20 discount stores in the state, urging local government chairmen to make land available where developers can leverage to build block of stores



DRC Discount Retail Consulting in the news (4/4)

The Discount Developers



Constructing new shopping mall incl. JARA store, Lagos, Nigeria, 2019

Signing the contracts for 3 stores at Governor's House Benin City, Nigeria, 2018





Opening first Discount store in Lagos, Nigeria, 12/2019







Thank you for your attention

we know the way - show the way - go the way

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